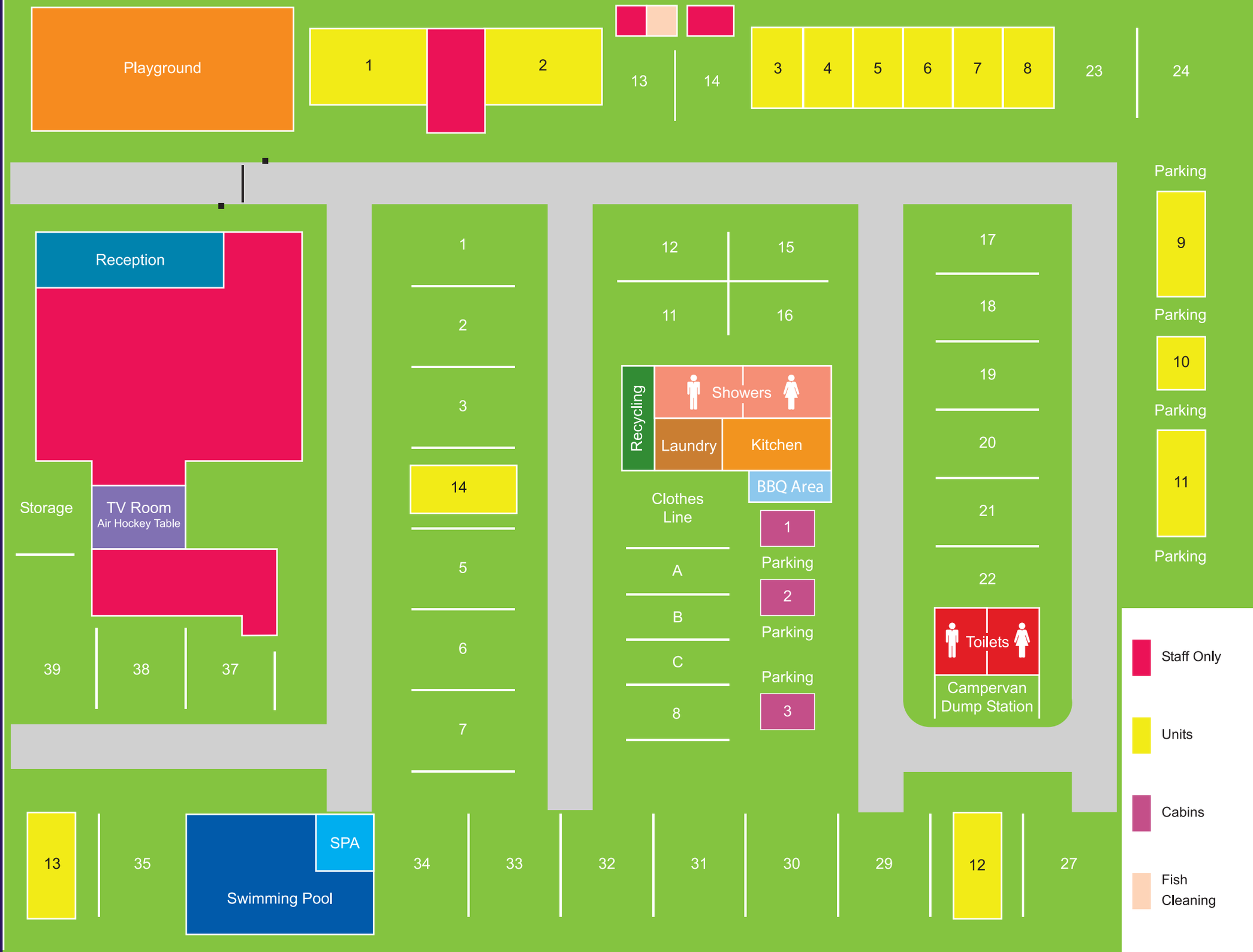
ROTORUA Family Holiday Park

Your Hosts: Dianne and Reece
Tollfree 0800 574 289
22 Beaumont Road, Ngongotaha



Welcome to Rotorua Family Holiday Park
Hosts: Reece & Dianne

We hope you enjoy your stay with us and we are happy to help with bookings* and *attraction recommendations.

Reception hours are 8.00am to 6.00pm (May-Sep) 8.00am to 7.30pm (Oct-Apr). After hours or in case of emergency ring doorbell outside reception or Ph 07 357 4289.

Our small camp shop stocks a few basic supplies. It is just a short walk to our local village where you will find bakeries, a pharmacy, four square supermarket, ATM machines, post office, takeaways and a few other stores.

Free WIFI – conditions apply.

TV room is open from 8.00am.
As with our Playground we ask that you supervise your children in these facilities. Management reserves the right to ask any children to return to their accommodation and takes no responsibility for children in this Holiday Park; they remain the responsibility of the person/s they booked in with.

Swimming Pool is seasonal (available from November – May).
Swimming Pool is solar heated, for the use of registered guests only and is open from 8.30am to 8pm dependant on weather conditions.
Pool may be closed for adding of chemicals at certain times.
Spa Pool is open from 2pm to 8.00pm and costs $10 for 30 minutes for a maximum of 5 people. Please book a time at reception.

BBQ's: Available in BBQ area next to kitchen.

Recycling and Rubbish bins are found in the centre of Holiday Park next to the Laundry. (Please help the environment and recycle).

Please abide by the following:-

1. A reasonable standard of conduct and respect of other peoples' privacy at all times.
2. Alcohol consumption to be within your site or unit only.
3. No noise between the hours of 8:30pm and 8:30am, taking into account even outside these times that this is a family camp.
4. Inside all buildings are smoke free zones. If you smoke outside, please dispose of smoke butts in the containers provided outside each unit, kitchen block and games room.
5. Cars be driven at a walking pace at all times.
6. All visitors register at reception and vacate the camp before 8pm. Your visitors are your responsibility and any damage caused by them will be charged to you.
7. Management reserves the right to refuse entry to anyone.
8. Check out is 10am unless a late checkout has been arranged and paid for.
9. Management reserves the right to inspect any unit or cabin at any time during occupancy.
10. No resident or guest to have personal washing machines, dryers or freezers. Camp facilities must be used at all times.
11. Please have a drainage pipe or other receptacle connected to collect the grey water from your camper/caravan. Grey water and sewage disposal drains are located on the outside of the toilet block. Please hose this area down after use.
12. The Holiday Park Proprietors accept no responsibility for any damage or loss of property and all property is stored on site entirely at your own risk.

Pets by arrangement:-

1. Dogs may be permitted in the camp upon arrangement with management but are not to be left unaccompanied.
2. Please keep dogs on a leash and under control at all times.
3. Please clean up any mess caused by your dog. Extra cleaning or damage caused by your dog will be charged for.
4. Dogs are not permitted in cabins, units or camp facility areas.
5. Failure to abide by these rules will mean you will be asked to leave Rotorua Family Holiday Park and forfeit all monies paid.

IMPORTANT MESSAGE!! If you hear a loud siren this is the nearby Ngongotaha volunteer fire brigade, there is no evacuation for this. If our camp alarm (a continuous bell) is activated please make your way to the front of the park and assemble in the driveway outside reception.